

**OHIO HEARTLAND
COMMUNITY
ACTION COMMISSION**

**CRAWFORD OFFICE
352 SOUTH STREET
GALION, OHIO 44833**

1/419/468/5121

OR

1/800/854/4020

FAX #1/419/468/6970

CRAWFORD OFFICE

This program provides various services to low-income residents of Crawford County, and also provides information and referral. At various times during the year, funding is received for several programs. Some of the programs are as follows:

I. UTILITY ASSISTANCE: (WHEN FUNDS ARE AVAILABLE)

A . H.E.A.P. (Home Energy Assistance Program) Seasonal

1. Must have proof of income for the previous 12 months from the month of application.

2. Must have proof of utility bills for primary heat and electric.

3. Must be income eligible through the guidelines.

4. Assistance with primary heating source.

B. H.E.A.P.(Emergency) Seasonal

1. Must have proof of income for the previous 3 months (13 weeks) from the date of application.

2. Must make arrangements with

utility company for payment plan.

3. Must be income eligible by federal guidelines.

4. Must have a face to face interview with customer.

5. If applying for bulk fuel, must have 10 day or less supply remaining.

6. Must have shut-off notice or already shut off.

7. One time assistance during winter heating season.

8. Assistance with primary and secondary heat source.

9. Must make appointment call 1/866/861/6421.

C . SUMMER COOLING CRISIS Seasonal

1. Must have proof of income for the previous 3 months (13 weeks) from the date of application.

2. No disconnect notice needed on electric.

3. Must be income eligible by federal guidelines.

4. Must have a face to face interview with customer.

5. One time assistance during summer cooling season.

6. Must have a medical slip from physician stating that the air conditioner and/or electric will benefit the customer's health.

7. Must make an appointment. Call 1/866/861/6421.

8. Electric and/or air conditioner, fan assistance only.

9. 60 and older does not need a doctor's slip for electric assistance.

D. E.F.S.P. (EMERGENCY FOOD & SHELTER PROGRAM) Seasonal

1. Must be income eligible.

2. Assistance with any utility with disconnects notice. (Except telephone).

3. One month proof of income.

II. EMERGENCY FOOD (WHEN FUNDING IS AVAILABLE

1. E.F.S.P. food vouchers.

2. Emergency food - Galion residents

only.

III. OTHER PROGRAMS: (WHEN FUNDING IS AVAILABLE)

1. Clothing Outlet (Monday through Friday 9:00 to 2:45)

2. Egner Fund - Galion residents only.

3. Shoe Fund - Galion residents only.

4. Crawford Office works with other agencies, churches and organizations to provide assistance to families during the holiday season for Galion residents only.

5. Prescription Assistance Program- Helps customer save money on prescriptions for Galion residents.

6. The Benefit Bank-Pre-register customers for food stamps, medical benefits, taxes, voter registration, healthy start, regular HEAP.

7. Lifeline Program-Assist customers with getting phone service for minimum income customers.

8. If we can not assist, we will refer to other organizations and agencies.

IV. WEATHERIZATION:

This program provides weatherizing of homes for income eligible residents.

1. Replace broken glass.

2. Blown in insulation.

3. Close openings in foundations.

4. Referrals to WarmChoice Program.

b. Universal Service Fund.

1. Electric Partnership Program for PIPP customers only, checks customers energy usage. If eligible, can replace light bulbs, refrigerators and freezers.

c. Community Connections Program. Ohio Edison customers only. Funds are limited.

V. R.S.V.P. (RETIRED SENIOR VOLUNTEER PROGRAM):

Provides activities of interest to those persons 55 years and older. It gives the elderly the opportunity to feel needed while providing assistance to community organizations, nursing homes, day care centers, etc.

VI. HEAD START:

Ohio Heartland Head Start is a socialization program for 3, 4, & 5 year old children. Foster children, special needs children, and families who meet income guidelines may be eligible for this free program. Two sites in Galion, two sites in Bucyrus.